BlueSky
TECHNOLOGIES

ENHANCING COMMUNICATION IN THE HEALTHCARE INDUSTRY

In healthcare, there's constant pressure for technology to improve care through responsiveness, improved processes, and better communications to provide a better patient experience while cutting costs. Healthcare providers must communicate and collaborate 24/7 — in the facility, in the office, at home, and on the move.

UNIFIED COMMUNICATIONS

Our solutions empower health plan carriers, hospitals, medical practices, diagnostic centers, and pharmacies, enabling employees to communicate quickly and efficiently with each other and patients. Our collaboration tools can help improve patient care, resolve billing issues, streamline business processes, and enable administrators, providers, and staff to collaborate through voice, messaging, and video.

BETTER PATIENT CARE

Enhancing communications with tools like voice, video, team messaging, SMS text, conference calling, online meetings, mobility, contact center, fax, and more, improves collaboration between physicians and other healthcare providers, enabling them to provide better patient care.

HIPPA COMPLIANCE

Unified Communications can be deployed as fully HIPAA compliant, giving your healthcare organization peace of mind knowing that private and sensitive patient information is protected. Our redundant associated endpoints provide enhanced security encryption standards, helping mitigate risk and ensuring regulatory compliance requirements are met.

PERSONAL NUMBER PRIVACY

Healthcare professionals won't expose their personal cell phone numbers when contacting patients or colleagues using their mobile devices.

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AFFORDABLE, SCALABLE, AND INTEGRATIVE

Our Unified Communications solution is affordable, integrates with legacy systems for investment preservation, and is scalable, allowing the system to grow as your facilities expand. A single system can fulfill an entire organization's requirements, including remote offices, satellite facilities, and mobile employees. Staff can work on various devices, including desk phones, desktop computers, laptops, and mobile devices.

With six phone models to choose from, we provide a series of customizable IP phone systems to fit your needs. They offer features such as a conventional hold button, line appearance keys, and one-touch record.

MAXIMIZING RELIABILITY AND SUPPORT

We offer a robust system architecture featuring redundant data centers, offering seamless failover and reducing downtime due to network failures. This gives users peace of mind knowing their systems will remain operational even in the event of a network issue.

With Cloud Services, our integrated "easy" button is on every phone and connects end users directly to our 100% US-based support team, with an industry-leading 16-second average hold time. Our cloud services solution delivers 99.999% reliability with multiple redundant data back-up centers that are monitored 24/7/365.

MISSION CRITICAL COMMUNICATIONS

Healthcare emergencies can occur at any time, and waiting to contact a healthcare provider is sometimes not an option. We provide multiple ways to reach healthcare professionals, with voice, instant messaging, and SMS texts sent directly to any user's computer, tablet, or mobile device, immediately alerting staff in critical moments.