

CASE STUDY

Nettleton Public Schools

Local School District in Northeast Arkansas with 3,700 Students

Ensuring the safety and well-being of students and staff in public schools is a top priority. With advancements in technology, schools now have access to a wide range of solutions to enhance security and communication within their premises while also ensuring efficient and effective operations within their district. Nettleton Public Schools, a local school district in Northeast Arkansas, has partnered with Blue Sky Technologies for the past eight years to provide an ideal learning environment for students and faculty. With over nine campus locations, in addition to administration and maintenance buildings, adequate security and communication are essential.

Blue Sky Technologies is dedicated to designing, deploying, managing, and supporting complex technology solutions for organizations and businesses of all sizes. We understand that the solutions we create become the foundation of your business operations, and we are committed to meeting your needs every step of the way. Our core solutions are built on a consultative approach, deep technical expertise, unmatched industry knowledge, and partnerships with leading brand providers.

Addressing the Need for a Unified Technology System

Before partnering with Blue Sky Technologies, Nettleton Public Schools struggled with many communication issues. The district's various locations operated on separate phone systems, intercoms were an assortment of different vendors, and bell schedules failed to work properly. This disjointed setup caused disruptions and confusion during the school day and posed a significant safety risk, particularly in an emergency. These challenges underscored the district's need for a unified technology system and strategy to ensure seamless communication and safety.

The Key to a Seamless Transition

Blue Sky Technologies prioritized communication throughout the implementation process to minimize disruptions during the school day. An open line of communication was maintained with the school's Technology Director, ensuring he was informed during every step of the process. The installation team worked during scheduled breaks and after hours to install the new system, and they planned ahead to ensure all necessary parts were available before the installation, resulting in a quick and seamless transition.

A Game-Changing Upgrade

With the successful implementation of a new VoIP phone system and unified intercom system, Nettleton Public Schools has experienced a significant reduction in disruptions throughout the school day and a decrease in calls to its repair technicians. The new phone system allows for seamless communication between different locations by dialing the extension of the person they need to contact. It even enables employees to handle calls on the go using their mobile devices. The updated bell scheduling platform has provided flexibility, allowing for schedule changes as needed and customization of sounds and duration to each location's requirements. The district now operates on a single, cohesive system, enhancing overall communication and security.

The Results of a Tailored Solution

The Blue Sky Technologies approach is not a one-sizefits-all but tailored to your school district's unique goals and needs, ensuring the best possible outcomes. With improved technology solutions, Nettleton Public Schools gained enhanced communications with updated phone systems and improved structure within their district with customizable bell schedules. These solutions provided a better sense of safety for their students and faculty.

Solutions & Benefits At-A-Glance

COHESIVE INTERCOM SYSTEM

- Flexibility & Customization: Bell schedule accommodates schedule changes, meets requirements of each location, and allows for customization of sound and duration
- Enhanced Security: Intercom system provides improved communication during emergency situations
- Reliable: The new system is more reliable with fewer calls to the repair technician
- Fewer Disruptions: A bell schedule that works properly decreases confusion during the day

UPDATED PHONE SYSTEM

- Cohesive: Every location is now on the same system, allowing calls between locations by dialing the extension
- Mobility: Employees can answer calls on-the-go from their mobile devices
- Reliable: The updated system allows seamless communication, without disruption or calls to the repair technician

WOULD YOU RECOMMEND WORKING WITH BLUE SKY TECHNOLOGIES, AND WHAT ADVICE WOULD YOU GIVE?

"Definitely, I'm happy with them. Give them a shot, no job is too big or small for them, and they are willing to address any issues that may come up before or after the project."

- DENNIS WARHURST, TECHNOLOGY DIRECTOR

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